

## **Drees Custom Homes in Dallas Ranks Tops in J.D. Power and Associates Study for Customer Satisfaction**

Ft. Mitchell, KY; Sep 17, 2010 - J.D. Power and Associates reports that Drees Custom Homes in Dallas ranks fifth highest in customer satisfaction in the recently released study results.

The New-Home Builder Customer Satisfaction Study is conducted in seventeen of the largest home-building markets. Drees Custom Homes in Dallas ranks fifth out of twenty-two builders in that market for customer satisfaction in the independent study. Drees Homes achieved a score of 871 on a 1,000-point scale in 2010 and performed particularly well in seven of the ten factors that drive overall customer satisfaction including warranty/customer service, home readiness, builder/sales staff, home quality and readiness, construction manager, and design center.

“Drees Custom Homes strives to delight our customers, and that plays a key role in their satisfaction”, explains Jamie Ovalle, Marketing Director for Drees Custom Homes in Dallas.

Drees Custom Homes is headquartered in Ft. Mitchell, Kentucky, and operates in ten metropolitan areas nationwide – Cincinnati, Dayton, Dallas, Austin, Jacksonville, Nashville, Cleveland, Indianapolis, Raleigh, and the Washington DC area including Frederick, Maryland.

<http://www.jdpower.com/homes/ratings/home-builder-customer-satisfaction-ratings/dallas.-ft.-worth/sortcolumn-1/descending/page-/>

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